

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
OCTOBER 2023**

Madison County Road Department

Reporting Dates 10/02/23 through 10/31/23

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
35763	12/14/21 10/18/23	Request Schedule Closed	Durations 673.0 S-to-C 650.0 O-to-C	Gravel Medium Priority Gravel has washed out on culvert	Brown, Shirley Engineering	Kynneddy, Cynthia Glenview Ct Glenview Ct District 4
36468	04/18/22 10/26/23	Request Schedule Closed	Durations 556.0 S-to-C 525.0 O-to-C	Ditching Medium Priority Don't have true ditches to hold water. Water is coming on to property from road	Brown, Shirley Engineering	Horton, Lee 109 Old Stagecoach Ln Old Stagecoach Lane
36568	04/25/22 10/06/23	Request Schedule Closed	Durations 529.0 S-to-C 518.0 O-to-C	Ditching Medium Priority Ditch and culvert needs cleaning causing the road to washing out	Brown, Shirley Engineering	Resident 1693 Swamp Rd Swamp Rd District 5
36594	04/27/22 10/17/23	Request Schedule Closed	Durations 538.0 S-to-C 516.0 O-to-C	Ditching Medium Priority Requesting to have ditches cleaned out	Brown, Shirley Engineering	Resident 402 Stout Rd Stout Rd District 3
36599	04/27/22 10/27/23	Request Schedule Closed	Durations 548.0 S-to-C 516.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering	Vance, Billy 143 Strong Rd Strong Rd District 1
36682	05/04/22 10/06/23	Request Schedule Closed	Durations 520.0 S-to-C 509.0 O-to-C	Ditching Medium Priority Requesting to have ditching done where water is standing in ditch. Needs to be cleaned out.	Brown, Shirley Engineering	Resident 1317 North Old Canton Rd North Old Canton Rd District 1
36707	05/09/22 10/19/23	Request Schedule Closed	Durations 528.0 S-to-C 504.0 O-to-C	Ditching Medium Priority Ditching and cleaning of culvert needed at his address. He has no true ditches	Brown, Shirley Engineering	Klauder, Tommy 143 Twelve Oaks Trace Twelve Oaks Trace District 4

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36714	05/09/22 10/20/23	Request Schedule Closed	Durations 529.0 S-to-C 504.0 O-to-C	Ditching Medium Priority Needs ditching on Coker Rd near the gates	Brown, Shirley Engineering	Mills, Nancy Coker Rd Coker Rd District 3
36722	05/10/22 10/25/23	Request Schedule Closed	Durations 533.0 S-to-C 503.0 O-to-C	Ditching Medium Priority Grading/ reworking ditch to flow around lot corner properly and prevent water from backing up in yard	Brown, Shirley Engineering	Resident 109 Old Stagecoach Lane Old Stagecoach Lane
37642	08/16/22 10/26/23	Request Schedule Closed	Durations 436.0 S-to-C 405.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering	McDonald, Richard McDonald Rd McDonald Rd District 3
37697	08/26/22 10/11/23	Request Schedule Closed	Durations 411.0 S-to-C 395.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Jones, Shelia Trace Harbor Rd Trace Harbor Rd District 1
37943	09/22/22 10/18/23	Request Schedule Closed	Durations 391.0 S-to-C 368.0 O-to-C	Ditching Medium Priority Requesting to have ditches cleaned and dug out and culvert clean to stop water from road flooding unto property	Brown, Shirley Road Maintenance	Queen, Mildred 528 Virililia Rd Virililia Rd District 4
37981	09/28/22 10/18/23	Request Schedule Closed	Durations 385.0 S-to-C 362.0 O-to-C	Road Condition On Hold Gunter Rd at Old Natchez Trace is really bad.	Brown, Shirley Road Maintenance	Caller Gunter Rd Gunter Rd District 5
38093	10/18/22 10/26/23	Request Schedule Closed	Durations 373.0 S-to-C 342.0 O-to-C	Grading Medium Priority Name: Billy D Parker ns, the gravel road has formed some deep holes and it is six	Brown, Shirley Engineering	Parker, Billy Gunter Lane Gunter Ln District 3

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38125	10/26/22 10/06/23	Request Schedule Closed	Durations 345.0 S-to-C 334.0 O-to-C	Ditching Medium Priority Road Maintenance Need ditching	Brown, Shirley Road Maintenance	Burks, Patrick Robinson Rd Robinson Rd District 4
38146	11/04/22 10/06/23	Request Schedule Closed	Durations 336.0 S-to-C 325.0 O-to-C	Ditching Medium Priority Road Maintenance Needs ditching from 555 all down the road	Brown, Shirley Road Maintenance	Lewis, Jessica Main st Main St District 5
38414	01/17/23 10/18/23	Request Schedule Closed	Durations 274.0 S-to-C 251.0 O-to-C	Culvert Clean Out Medium Priority Road Maintenance Culvert stopped up	Brown, Shirley Road Maintenance	Taylor, Walter Pisgah Bottom Rd Pisgah Bottom Rd District 5
38428	01/18/23 10/18/23	Request Schedule Closed	Durations 273.0 S-to-C 250.0 O-to-C	Other Medium Priority Road Maintenance Name: Melinda Brantley nd others on that end needs another layer of	Brown, Shirley Road Maintenance	Brantley, Melinda Notting Hill Place Notting Hill Place District 4
38453	01/24/23 10/05/23	Request Schedule Closed	Durations 254.0 S-to-C 244.0 O-to-C	Culvert Clean Out Medium Priority Road Maintenance Culvert under road is stopped up	Brown, Shirley Road Maintenance	Unknown Ancient Oaks Dr Ancient Oaks Dr District 3
38460	01/25/23 10/25/23	Request Schedule Closed	Durations 273.0 S-to-C 243.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Between these two addresses, the asphalt is washing away from the culvert going under the road	Brown, Shirley Road Maintenance	Ruby Holmes Hollow Ln Holmes Hollow Ln District 5
38613	02/23/23 10/30/23	Request Schedule Closed	Durations 249.0 S-to-C 214.0 O-to-C	Ditching Medium Priority Road Maintenance Needs ditching	Brown, Shirley Road Maintenance	Medlock, Rosie 613 St Charles St 613 St Charles St District 4

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38743	03/07/23 10/19/23	Request Schedule Closed	Durations 226.0 S-to-C 202.0 O-to-C	Drainage Medium Priority Name: Christinia Johnson alled about the issue and left messages. My HOA has	Brown, Shirley Engineering Johnson, Christinia Rhodes Lane	Rhodes Ln District 1
38760	03/08/23 10/19/23	Request Schedule Closed	Durations 225.0 S-to-C 201.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up under the road causing problems on her property	Brown, Shirley Engineering Boston, Leslie Virililia Rd	Virililia Rd District 4
39039	04/17/23 10/23/23	Request Schedule Closed	Durations 189.0 S-to-C 161.0 O-to-C	Culvert Installation Medium Priority Name: Leland Nordin	Brown, Shirley Road Maintenance Nordin, Leland Childress Ln	Childress Ln District 4
39171	05/01/23 10/20/23	Request Schedule Closed	Durations 172.0 S-to-C 147.0 O-to-C	Ditching Medium Priority Need ditching	Brown, Shirley Engineering Richards, Emeal Old Yazoo city Rd	Old Yazoo City Rd District 4
39268	05/09/23 10/05/23	Request Schedule Closed	Durations 149.0 S-to-C 139.0 O-to-C	Ditching Medium Priority Ditches need cleaning	Brown, Shirley Road Maintenance Lewis, Jessica Main St	Main St District 5
39274	05/10/23 10/18/23	Request Schedule Closed	Durations 161.0 S-to-C 138.0 O-to-C	Culvert Installation Medium Priority Replace 2 pipes at the end of road where road has washed out (12"x40') . there is a stake & real estate sign at the location	Brown, Shirley Road Maintenance Johnson, Brandon Shady Acres Ln	Shady Acres Ln District 4
39275	05/10/23 10/13/23	Request Schedule Closed	Durations 156.0 S-to-C 138.0 O-to-C	Ditching Medium Priority Clean out silt out of ditch in front of 118 & to the right side of property	Brown, Shirley Road Maintenance Martin, Gail Wildwood Dr	Wildwood Dr District 1

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39277	05/10/23 10/20/23	Request Schedule Closed	Durations 163.0 S-to-C 138.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Arrington, Jennifer Old Rice Rd	Old Rice Rd District 1
Clean silt out of ditch on Old Rice between Trace View Rd and Trace Harbor Rd							
39278	05/10/23 10/20/23	Request Schedule Closed	Durations 163.0 S-to-C 138.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Orr, Roy Joe Hall Rd	Joe Hall Rd District 4
Ditches need to be cleaned stopped debris is block culvert							
39279	05/10/23 10/31/23	Request Schedule Closed	Durations 174.0 S-to-C 138.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Leach, Glenda Virillia Rd	Virillia Rd District 4
Ditching needed cleaning flooding property : culvert needs unstopping							
39288	05/11/23 10/12/23	Request Schedule Closed	Durations 154.0 S-to-C 137.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cline, Willie Stump Bridge Rd	Stump Bridge Rd District 5
Requesting to have ditches cleaned of debris							
39289	05/11/23 10/12/23	Request Schedule Closed	Durations 154.0 S-to-C 137.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cline, Willie Moss Rd	Moss Rd District 5
Ditches and culvert need to be cleaned							
39295	05/11/23 10/04/23	Request Schedule Closed	Durations 146.0 S-to-C 137.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Meeks, Casey Reid Rd E	Reid Rd E District 5
Requesting to have ditching done. Ditches have standing water and not draining							
39300	05/12/23 10/18/23	Request Schedule Closed	Durations 159.0 S-to-C 136.0 O-to-C	Drainage Medium Priority	Brown, Shirley Engineering	Mars, Sylvia Pembroke Pt Dr	Pembroke Cir District 3
Water i backing up on the road: water is not draining							

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39301	05/12/23 10/31/23	Request Schedule Closed	172.0 S-to-C 136.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Boyd, Curby Cloverleaf Dr	Cloverleaf Dr District 4
Requesting to have ditches cleaned and dug out							
39334	05/15/23 10/13/23	Request Schedule Closed	151.0 S-to-C 133.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Rick Yandell Rd	Yandell Rd District 1
Need gravel under the mailbox, got standing water holding underneath it							
39345	05/17/23 10/23/23	Request Schedule Closed	159.0 S-to-C 131.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jeffrey Matthews Ave	Matthews Ave District 5
Ditch stopped up, holding water							
39372	05/19/23 10/16/23	Request Schedule Closed	150.0 S-to-C 129.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Donnie Gray Hill Rd	Gray Hill Rd District 1
Road washing out at the end							
39487	05/31/23 10/30/23	Request Schedule Closed	152.0 S-to-C 117.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Saxton, Joe North Old Canton Rd	North Old Canton Rd District 1
Need gravel on culvert to road to fill in a hole/ drop							
39650	06/15/23 10/18/23	Request Schedule Closed	125.0 S-to-C 102.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Warnock, Tina Sharon Rd	Sharon Rd District 5
Request to have the culvert and ditch of neighbor cleaned so the water is washing out her driveway and she needs gravel for her drive							
39691	06/19/23 10/16/23	Request Schedule Closed	119.0 S-to-C 98.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Walker, Kim Pocahontas Road	Pocahontas Rd District 4
Road washing at the mailbox.Needs repair.							

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39929	07/05/23 10/17/23	Request Schedule Closed	104.0 S-to-C 82.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris Mathews Ave	Mathews Ave District 5
pipe needs replaced across the street from this address.							
39959	07/07/23 10/12/23	Request Schedule Closed	97.0 S-to-C 80.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Baldwin, Marion Body Rd	Body Rd District 5
Need at the entrance of the road need ditching for standing water							
40168	07/28/23 10/27/23	Request Schedule Closed	91.0 S-to-C 59.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Clark, Monty Dove Cv	Dove Cv District 3
At the intersection of Dove Cv and Quail Hollow the culvert is collapsing							
40214	08/03/23 10/12/23	Request Schedule Closed	70.0 S-to-C 53.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Stacy Mcnamara Rd	Mcnamara Rd District 5
Bad pot holes							
40263	08/09/23 10/09/23	Request Schedule Closed	61.0 S-to-C 47.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Hall, Charles Blackberry Cove	Blackberry Cv District 3
Name: Charles W. Hall edars Subdivision. Thanks for your help.							
40279	08/11/23 10/30/23	Request Schedule Closed	80.0 S-to-C 45.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Bobby Virgin Mary Road	Virgin Mary Rd District 5
Name: Bobby Walker ondition. The road is falling apart. The							
40284	08/14/23 10/24/23	Request Schedule Closed	71.0 S-to-C 42.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Bobby Virgin Mary Road	Virgin Mary Rd District 5
condition. The road is falling apart. The							

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40289	08/14/23 10/25/23	Request Schedule Closed	Durations 72.0 S-to-C 42.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown Yandell Rd	Yandell Rd District 5
Pot hole on Yandell Rd turning onto Johnson Ln							
40309	08/16/23 10/30/23	Request Schedule Closed	Durations 75.0 S-to-C 40.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jordan, Annie Pine St	Pine St District 4
Bad spot at the end of the driveway scubbing their cars							
40310	08/16/23 10/18/23	Request Schedule Closed	Durations 63.0 S-to-C 40.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Betty John Day Rd	John Day Rd District 5
Need gravel on the pipe that's going across the road close to this address							
40316	08/17/23 10/11/23	Request Schedule Closed	Durations 55.0 S-to-C 39.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Harris Ben Lockett Rd	Ben Lockett Rd District 5
Need cross drain clean or replaced							
40381	09/06/23 10/06/23	Request Schedule Closed	Durations 30.0 S-to-C 19.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Crumley, David Pat Lockett Rd	Pat Lockett Rd District 5
Need culvert installed							
40382	09/06/23 10/18/23	Request Schedule Closed	Durations 42.0 S-to-C 19.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Coon, David Twin Cedars Dr	Twin Cedars Dr District 1
Bad pot hole in front of this address, and also on Blackberry Cv							
40396	09/08/23 10/09/23	Request Schedule Closed	Durations 31.0 S-to-C 17.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Mclaurin, Betty John Powell Rd	John Powell Rd District 5
Bad pot holes							

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40415	09/13/23 10/11/23	Request Schedule Closed	Durations 28.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority Culvert needs extension on both sides	Brown, Shirley Road Maintenance	Ware, Phyllis John Day Rd John Day Rd District 5
40416	09/13/23 10/12/23	Request Schedule Closed	Durations 29.0 S-to-C 12.0 O-to-C	Culvert Clean Out Medium Priority Culvert is stopped up	Brown, Shirley Road Maintenance	Stewart, Sam Permenter Rd Permenter Rd District 5
40420	09/13/23 10/13/23	Request Schedule Closed	Durations 30.0 S-to-C 12.0 O-to-C	Culvert Installation Medium Priority Need culvert installed, to stop standing water on property and driveway	Brown, Shirley Road Maintenance	Myles, Mary Center St Center St District 3
40432	09/15/23 10/10/23	Request Schedule Closed	Durations 25.0 S-to-C 10.0 O-to-C	Culvert Repair Medium Priority Need to unstopped up culverts	Brown, Shirley Road Maintenance	Jerry Whiddon Rd Whiddon Rd District 5

Open Requests: 60 223.8 **S-to-C Average Duration**
201.4 **O-to-C Average Duration**

Total Requests: 60 223.8 **S-to-C Average Duration**
201.4 **O-to-C Average Duration**